Transform your building operations with data-driven insights to improve efficiency, comfort and sustainability.
Why are large buildings so challenging to manage?

Large buildings are complex to operate, and managing the equipment that maintains temperature, air quality, ventilation and overall comfort is particularly challenging. These buildings play a significant role in their communities, involve thousands of stakeholders and have high daily foot traffic, so when things go wrong, those responsible can suffer large penalties.

The challenges for operations teams include:
- **Legacy systems**: Old and new technologies
- **Multiple vendors**: Contractors working in isolation
- **Lack of transparency**: Leading to slow decision-making and time-consuming human interactions
- **Breakdowns**: Inability to anticipate and prevent equipment incidents and failures
- **Financial planning**: Impossible to accurately predict running costs
- **Tenant comfort**: Lack of data to understand tenant complaints
- **Portfolio view**: Limited visibility of trends, issues and opportunities across property portfolios

Smarter building operations deliver better outcomes

- **Energy & OPEX savings**
- **Better Environmental ratings**
- **Technical engineering support**
- **Greater team performance**
- **Improved tenant comfort**
- **Data-driven maintenance**
- **Reduced carbon emissions**
- **Extended equipment lifespan**
- **Increased asset profitability**

Run your buildings at PEAK performance in a way that is smart, simple and transparent.

CIM creates innovative building analytics software that drives efficiency, sustainability and comfort across property portfolios. Our powerful PEAK platform integrates building intelligence, machine learning and technical engineering support to improve economic and environmental outcomes for owners, tenants and society.
CIM’s award-winning PEAK platform unleashes the power of existing building data, machine learning and automation to give property owners and operators more visibility and control over their assets.

- Simplifies and accelerates the end-to-end process of fault detection, diagnosis and problem resolution
- Automatically collects and monitors live building data, leveraging algorithms to pinpoint, highlight and prioritise inefficiencies
- Facilitates a collaborative workflow with stakeholders to quickly resolve issues
- Provides visibility and insight to optimise site and portfolio performance

Machine learning
CIM’s data science team augments existing technology and human intelligence through advanced analysis of the PEAK platform’s historical and live building data, finding actionable insights.

Technical engineering support
CIM’s mechanical, mechatronic and electrical engineers provide customers with continuous expert capability across every site to quickly resolve issues and make buildings better.

Identify and resolve problems

- **Visibility**
  See a uniform data set across all buildings, from different technology vendors

- **Transparency**
  Understand the true impact of inefficiencies in building operations management

- **Control**
  Improve operational decisions based on a clear understanding of the facts

- **Accountability**
  Empower all stakeholders to be more visible and productive
“CIM puts a spotlight on plant and equipment performance in a way we have never been able to do before, thanks to the PEAK platform’s interactive dashboards.”
- ESG Manager

“The platform provides estimated savings for each recommendation which helps prioritise repairs and makes decision-making easier.”
- National Operations Manager

“The platform integrates with our existing systems and helps us get the most from our contractors. The data really helps us to better address our tenants’ air-conditioning complaints.”
- Facilities Manager

CIM creates innovative building analytics software that helps run large buildings at their peak performance. Our award-winning PEAK platform integrates building intelligence, machine learning and technical engineering support to improve efficiency, sustainability and comfort across property portfolios. Our customers include large real estate investment trusts, superannuation funds, governments, major cultural institutions and property portfolio owners and operators. We have offices in Australia and Europe.